

PRESS RELEASE

March 18, 2020

Housing and Redevelopment Authority of Austin (Austin HRA) offices will be closed to public until further notice.

With rapid changes in our everyday lives due to COVID-19, an effort to keep our tenants and staff safe during this challenging time is our main priority. Effective immediately the Austin HRA offices will be closed to the public (this includes the main office and all building offices). All staff will continue to work and will be available by phone or email. We will continue to take applications for public housing and Section 8, these will be available for pick up outside the main office at 308 Second Ave NE. Completed applications can be dropped off in the secure drop-box outside the main office.

Staff will continue to process applications and staff will be working with residents to ensure continued leasing and will address other needs as they arise.

Maintenance personnel will be only addressing essential work/repair requests at this time.

Contact phone numbers:

Main HRA Office (507) 433-1866

Pickett Place (507) 355-2301

Twin Towers (507) 433-1867

Taggert Medgaarden

Executive Director

Austin HRA